



Excellence Revolutionized

# 10 ATTRIBUTES

## Leadership & Culture

- › Gemba Daily Walks
- › Team Improvement Boards
- › Problem Solving Culture
- › Rewards & Recognition

## Training & Certification

- › Skills Assessment Matrix
- › Job Classification & Certifications
- › Training Courses Conducted
- › Awareness, Practitioner, Master Levels

## Environmental, Health & Safety

- › Safety Program & Culture
- › Management & Audits
- › Sustainable Practices
- › Employee Engagement & Risk Surveys

## 6S (Sort, Straighten, Shine, Standardize, Sustain, Safety)

- › Work Area Safety & Ergonomics
- › Foreign Object Damage Controls
- › Material Packaging & Handling
- › Tool Control & Shadow Boxing
- › Daily Checklists & Audits

## Quality Systems

- › Turnback Reduction
- › Standard Problem Solving 10 Steps
- › Quality Clinics
- › Mistake Proof Solutions
- › Corrective Actions Effectiveness/Read Across

## Process Controls

- › Change Management
- › Production Control Plans
- › Statistical Process Controls
- › Business Process Controls

## Total Productive Maintenance

- › Daily Weekly/Monthly Equipment Maintenance Logs
- › Operator Daily Walk-Arounds
- › Overall Equipment Effectiveness

## Sales, Inventory, and Operational Planning

- › Standard Work
- › Demand Planning
- › Supply & Capacity Planning
- › PRE & Executive SIOB Reviews
- › Key Process Indicators Dashboard

## Lean

- › Elimination of Eight Deadly Wastes
- › Visual Factory/Andon
- › Model Cell Design/Continuous Flow
- › Value Stream Mapping/Standard Work
- › Lineback Logistics/Replenishment

## Market Feedback/Metrics

- › Customer Scorecard
- › Compliance & Controls
- › Corrective Action Boards/Rolling Action Item Lists
- › Gap Closure Plans/Maturity Progression